



# Privacy Policy

Certainly! Here's the revised Privacy Policy and Cancellation and Refund Policy with your company name and contact email:

\*Privacy Policy\*

At eGlobal Trend, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website, mobile application, and services (collectively, the "Services"). By accessing or using our Services, you consent to the practices described in this Privacy Policy.

## 1. \*Information We Collect\*

We collect information you provide directly to us, such as your name, email address, postal address, phone number, and payment information when you make a purchase or register for an account. We may also collect information about your usage and device, including your IP address, browser type, and operating system.

## 2. \*How We Use Your Information\*

We use the information we collect to:

- Process your orders and provide customer service.
- Improve and personalize your shopping experience.
- Communicate with you about promotions, offers, and new products.
- Detect and prevent fraud and unauthorized activities.
- Comply with legal obligations.

## 3. \*Sharing of Your Information\*

We do not sell, trade, or rent your personal information to third parties. We may share your information with:

- Service providers who help us with our business operations.
- Law enforcement or government agencies in response to a legal request.
- Affiliates and business partners for marketing purposes with your consent.

#### **4. \*Your Choices\***

You can manage your communication preferences, update your information, or request deletion of your account by contacting us at [info@eglobaltrend.com](mailto:info@eglobaltrend.com).

#### **5. \*Security\***

We use industry-standard security measures to protect your information from unauthorized access and disclosure. However, no data transmission over the internet can be guaranteed to be 100% secure.

#### **6. \*Children's Privacy\***

Our Services are not directed to children under the age of 13, and we do not knowingly collect personal information from children.

#### **\*Cancellation and Refund Policy\***

1. **\*Cancellation Policy:\*** Customers can cancel their order within 48 hours of placing the order without incurring any cancellation fees. After 48 hours, a cancellation fee of 30% of the total order amount will be deducted from the refund.
2. **\*How to Cancel:\*** To cancel an order, customers must contact our customer support team via email at [info@eglobaltrend.com](mailto:info@eglobaltrend.com). Please provide the order number and reason for cancellation when contacting us.
3. **\*Refund Process:\*** Refunds will be processed within 7 working days of receiving the cancellation request. The refund will be issued to the original payment method used during the purchase.
4. **\*Exceptions:\***
  - Customized or personalized items are non-refundable unless there is a defect or error in the product.
  - Digital products or services that have been accessed or downloaded are non-refundable.
5. **\*Contact Information:\*** If you have any questions about our Cancellation and Refund Policy, please contact us:
  - Email: [info@eglobaltrend.com](mailto:info@eglobaltrend.com)
6. **\*Changes to the Policy:\*** We reserve the right to modify or update this policy at any time without prior notice. Changes to the policy will be posted on our website.

**\*Contact Us\*** If you have any questions or concerns about our Privacy Policy, please contact us at [info@eglobaltrend.com](mailto:info@eglobaltrend.com).